



Negotiating with Personality Disordered Subjects (Lecture and Scenarios)

August 28, 2025 8 a.m.–5 p.m. | Arnold, MO

LOCATION:

Jefferson College Law
Enforcement Academy,
1687 Missouri State Road
Arnold, MO 63010

COST:

\$40 for MACN Members
\$60 for non-MACN members

Register at
crisisnegotiation.net

MACN MEMBERSHIP:

MACN membership: Not sure if you are a current member? You are probably not. Membership fees are paid for by calendar year. You may go to crisisnegotiation.net or macn.us to renew your MACN membership dues separately, or you may pay with your registration.

QUESTIONS REGARDING THE TRAINING SITE:

Drew Crews
PCrews@Jeffcomo.org
636-262-3983

RECOMMENDED LODGING:

Drury Inn and Suites
St Louis - Arnold
3800 State Rt 141,
Arnold, MO, 63010
636-287-3111

Course Description

This course provides crisis negotiators with a comprehensive understanding of personality disorders, highlighting their complexities and the specific challenges they present during crisis negotiation. Participants will learn cursory knowledge of the nature of personality disorders, learn to differentiate them from common mental illnesses, and develop communication strategies tailored to manage interactions effectively with affected individuals.

Training Objectives

1. Deepen understanding of the characteristics and challenges of specific personality disorders.
2. Equip negotiators with advanced communication skills to effectively interact with individuals exhibiting signs of personality disorders.
3. Apply communication skills in simulations that mimic real-life crisis scenarios, enhancing practical application and readiness.

This training day includes a series of short scenarios to reinforce concepts discussed in class. Students are encouraged to bring their equipment and command vehicles if available. Otherwise, equipment will be made available for scenarios.

Audience

Law Enforcement, Corrections Officers and Staff, Emergency Responders, Emergency Dispatchers, Co-Responders, mental health professionals, Probation and Parole personnel, and hospital security personnel.

There are absolutely no walk-ins please.

QUESTIONS: Deb McMahon at 417-594-1499 or crisisnegotiation@gmail.com