



Jefferson College Law Enforcement Academy

a CALEA accredited training facility

4400 Jeffco Blvd. Arnold, Missouri 63010

636-481-3425 -or- 636-481-3481 -or- FAX: 636.467.2612



Crisis/Hostage Negotiation Level I (Basic)

Date: October 4 - 8, 2021

Time: 0800-1700 hours

Jefferson College Imperial Law Enforcement Academy

Location: 4400 Jeffco Blvd.

Arnold, MO 63010

Room 207

Instructor (s): Provided by Crisis Systems Management, LLC

Registration Deadline: September **Registration:** <https://crisisnegotiation.us/event/crisis-hostage-negotiation-level-i-arnold-mo/>

Crisis/Hostage Negotiations Level I (Basic) addresses the fundamental tasks of a successful crisis negotiator. This course will prepare you to work as a part of a coordinated negotiation team and handle a variety of crisis situations including hostage takers, barricaded subjects, and potential suicide victims.

Course Description:

The effective application of active listening skills and the Behavioral Influence Stairway Model will be discussed at length and reemphasized throughout the progression of all these courses. You will learn the different phases of the negotiation process, from the introduction to the surrender, and specific strategies and techniques to be used along the way. We will discuss when negotiations may not be the best solution, what items are negotiable and non-negotiable, and what to do in non-response situations.

The management of intelligence and information is a critical aspect of mitigating any law enforcement threat and you will learn specific techniques for managing the flow of information during a crisis.

You will also gain a basic understanding of the psychological motivations of persons in crisis and learn to recognize the characteristics of emotionally disturbed persons. You will learn about the personality disorders which are most commonly encountered during a crisis incident as well as strategies for affecting a positive outcome.

Challenging, team oriented, scenario driven practical exercises are an integral part of the course and will allow you the opportunity to practice and refine your crisis negotiation skills.

Dress Code: Business Casual

P.O.S.T. Core Curricula	Interpersonal Perspectives	Legal Studies	Skill Development	Technical Studies	TOTAL
P.O.S.T. Hours:	10	1	14	15	40
POST Subtopics	Handling persons with mental health and cognitive impairment issues: 4 hours Tactical training to include de-escalation techniques, crisis mgmt. , critical thinking and social intelligence: 5 hours				

Certificates Issued by: Jefferson College Law Enforcement Academy

Cost: *Contract members* Contact Crisis Systems Mgmt, LLC *No contract* Contact Crisis Systems Mgmt, LLC

Class Limits: *Maximum* # 30 participants *Minimum* #22 participants

***Attendance Requirement:** In order to certify attendance, participants must be present for all training hours.

Register at : <https://crisisnegotiation.us/event/crisis-hostage-negotiation-level-i-arnold-mo/>