



Jefferson College Law Enforcement Academy

a CALEA accredited training facility

4400 Jeffco Blvd. Arnold, Missouri 63010

636-481-3425 -or- 636-481-3481 -or- FAX: 636.467.2612



Crisis Intervention for Dispatchers

Date: July 22-23, 2019

Time: 0800-1700 hours

Jefferson College Imperial Law Enforcement Academy

Location: 4400 Jeffco Blvd.
Arnold, MO 63010

Room 207

Instructor (s): Provided by the CIT Council

Registration Deadline: July 15, 2019

Intended Audience: Law enforcement tele-communicators

This dynamic training is specifically designed for those in tele communication for emergency response. As the CIT program continues to expand this training is especially useful for the first person to communicate with a caller who may be reporting a CIT incident.

This training will cover:

Course Description:

- Overview & Understanding of Mental Illness
- Overview of PTSD
- Suicide Recognition and Risk Assessment
- De-Escalation/Active Listening
- Self-Care
- Community Resources

There will be a panel discussion as well as opportunities for role play.

Dress Code: Business Casual

P.O.S.T. Core Curricula	Interpersonal Perspectives	Legal Studies	Skill Development	Technical Studies	TOTAL
P.O.S.T. Hours:	0	0	0	0	0
POST Subtopics	N/A				0

Certificates Issued by: Jefferson College Law Enforcement Academy

Cost: *Contract members* \$0.00 *No contract* \$0.00

Class Limits: *Maximum* # 30 participants *Minimum* #10 participants

***Attendance Requirement:** In order to certify attendance, participants must be present for all training hours.

To register for this course call: 636-481-3425 -or- 636-481-3481 -or- FAX: 636.467.2612

Name: _____ Telephone: _____

Department: _____ Rank/Assignment: _____