



Jefferson College Law Enforcement Academy

a CALEA accredited training facility

4400 Jeffco Blvd. Arnold, Missouri 63010

636-481-3425 -or- 636-481-3481 -or- FAX: 636.467.2612



Basic Hostage/Crisis Negotiations for First Responders

Date: July 10, 2019

Time: 0800-1200 hours

Jefferson College Imperial Law Enforcement Academy

Location: 4400 Jeffco Blvd.
Arnold, MO 63010

Room 207

Instructor (s): Det. Sgt. Scott Poe, JCSO

Registration Deadline: July 3, 2019

Intended Audience: Commissioned law enforcement personnel

Course Description:

During this four (4) hour block of training participants will

1. Identify the most frequent types of incidents, which precipitate hostage/crisis negotiations.
2. Define the "crisis state" and conflict resolution
3. Identify initial steps toward creating participative/productive dialogue
4. Identify basic methods/principles of conflict resolution typically used to maintain dialogue once it has been established
5. Discuss common communication barriers to effective negotiations
6. Define methods to overcome common communication barriers
7. Discuss the elements of the OODA loop and practical application to negotiations
8. Identify proper steps when encountering a compliant surrender

Learn the proper steps to transition to a trained hostage/crisis negotiator.

Dress Code: Business Casual

P.O.S.T. Core Curricula	Interpersonal Perspectives	Legal Studies	Skill Development	Technical Studies	TOTAL
P.O.S.T. Hours:	4	0	0	0	4
POST Subtopics	Tactical training which must include one or more of the following areas: de-escalation techniques, crisis management, critical thinking or social intelligence.				2

Certificates Issued by: Jefferson College Law Enforcement Academy

Cost: *Contract members* \$0.00 *No contract* \$25.00

Class Limits: *Maximum* # 35 participants *Minimum* #10 participants

***Attendance Requirement:** In order to certify attendance, participants must be present for all training hours.

To register for this course call: 636-481-3425 -or- 636-481-3481 -or- FAX: 636.467.2612

Name: _____ Telephone: _____

Department: _____ Rank/Assignment: _____