COVID-19 Accommodation Policy

Disability Support Services believes in maintaining the continuity of the educational experience for its students who, for reasons related to COVID-19, are unable to engage fully in educational programs and/or services as originally designed. During this unprecedented time, we are here to support our students, faculty, staff and Jefferson College community alike.

Given current CDC guidelines and the continued public health concerns associated with COVID-19, DSS acknowledges the need for accommodation requests directly linked to students and their immediate family who are sick or in self-isolation. Accommodation requests can be made by contacting Disability Support Services at (636) 481-3158 or dss@jeffco.edu.

Required Documentation

As with all accommodation requests, students must provide appropriate documentation outlining the necessity of academic accommodations and their link to COVID-19. This documentation would need to be made on physician’s letterhead and signed by a licensed medical professional who is not related to the student.

All documentation must provide the following information:

- Date of evaluation.
- Specific Diagnosis or Concern related to COVID-19.
- Specific limitation with respect to the current impact on the student’s educational success.
- Specific end date for accommodations related to COVID-19.

Determinations regarding reasonable accommodation requests are made by the Disability Support Services Coordinator and may include “alternate accommodations” (which are equally appropriate accommodations) based on individual need and provided documentation.

Possible accommodations include:

- Off-Campus Instruction
- Online Testing Options
- Online Faculty Office Hours
- Online Tutoring
- Extended Course Deadlines
- Assigning of Note Taker
- Online or Mailed Project & Homework Submissions

Student Responsibilities

Students requesting accommodations in direct relation to COVID-19 are required to:

- Enroll in online or hybrid courses whenever possible.
- Access necessary technology to complete online coursework
- Discuss alternative options to assignments and due dates prior to deadlines.
- Communicate with instructors and faculty frequently and thoroughly.
- Make all necessary arrangements with the JC Testing Center for remote exams; when necessary.
- Uphold Academic Integrity standards.